

# **Sustainability Policy**

Continuously contribute to the satisfaction and well-being of our employees and their families, tenants, investors, business partners and communities in the regions where we are present, by leasing reliable, sustainable, resilient and high-quality real estate properties, based on: respect for human dignity, professional and personal development of our employees, effective management of environmental, social, and governance risks; the implementation and continuous improvement of the integrated management system for sustainability, mitigation of the environmental impact of our assets and a balanced use of economic, social and environmental resources, preserving them for future generations, articulating mutually beneficial initiatives with authorities, suppliers, tenants, users, and local communities.

#### Our commitments are:

#### Economic Dimension.

#### Corporate governance.

- a. Ensure that the Trust is managed in the interest of all Holders.
- b. Establish controls and monitoring to consolidate corporate, economic, environmental and social performance in accordance with the Code of Ethics, the adoption of best practices and compliance with the applicable regulations.
- c. Effectively manage risks and opportunities within the context in which we operate.
- d. Promote a culture against corruption in all its forms, including extortion, bribery, and money-laundering.
- e. Be accountable to stakeholders on a regular and transparent basis.

# Responsible Investment.

- a. Incorporate environmental, social, and corporate governance (ESG) issues into investment analysis and decision-making processes.
- b. Be active owners and incorporate ESG criteria into our practices and policies.
- c. Procure appropriate disclosure of ESG matters in our investments.
- d. Promote acceptance and implementation of the Principles for Responsible Investment.
- e. Collaborate to enhance our effectiveness in implementing the Principles for Responsible Investment.
- f. Report on our activities and progress towards implementing the Principles for Responsible Investment.

### ESG Risk and Opportunity Management.

- a. Continuously manage ESG risks and opportunities to which the trust is exposed, in alignment with the comprehensive risk and opportunity management framework.
- b. Identify, assess, and prioritize ESG risks and opportunities in a timely manner, consistent with the organization's and stakeholders' risk tolerance.
- c. Establish and effectively implement strategies to mitigate significant ESG risks and capitalize on significant ESG opportunities.
- d. Ensure effective oversight by Senior Management and corporate governance bodies over ESG risk and opportunity management, as well as its continuous improvement.
- e. Promote an effective risk and opportunity culture.
- f. Regularly conduct systematic evaluations of the suitability, adequacy, effectiveness, and efficiency of ESG risk and opportunity management procedures in relation to the organization's objectives and sustainability policy.

### Customers.

- a. Meet our tenants' needs with quality, timeliness, and efficiency.
- b. Continuously improve our processes efficiency and effectiveness.

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- c. Create value with new services and processes, through change, innovation, and knowledge management.
- d. Use responsible marketing tools while observing ethical principles of respect for consumers, the community, and the environment.
- e. Collaborate with our tenants to foster energy and water saving practices, reduce costs and enhance compliance with our corporate sustainability goals.

# Supply chain.

- a. Develop mutually beneficial business relations with our suppliers.
- b. Implement the Supplier Code of Conduct and ensure its compliance.
- c. Engage our value chain in compliance with ethics, quality, corporate governance, cybersecurity, environmental, and social standards.

### Cybersecurity.

- a. Implement mechanisms to systematically identify threats and protect the Trust's information, ensuring its integrity, confidentiality, and availability.
- b. Protect privacy in handling personal data.
- c. Ensure business continuity by mitigating negative impacts to assets from potential incidents related to information security and personal data privacy.
- d. Establish individual responsibilities regarding information security for all employees.
- e. Define information security requirements for third parties.
- f. Continuously improve information security systems.

# Environmental Dimension.

- a. Promote environmental care and continuously improve our environmental performance with a preventive approach.
- b. Promote values and share the best environmental practices with stakeholders.
- c. Establish objectives and targets to reduce environmental impacts related to water, air, soil, biodiversity, noise, waste, energy, and emissions.
- d. Foster materials reuse, recovery and recycling, as well as the development and promotion of environmentally friendly technologies and the use of energy from renewable sources.
- e. Improve energy performance, including energy efficiency, use and consumption.
- f. Strengthen the resilience and adaptability of our assets to risks related to climate change and natural disasters.
- g. Train our associates to understand the company's environmental impacts.
- h. Promote consultation with external stakeholders in the development and implementation of environmental commitments and policies.

# Biodiversity.

- a. Prevent biodiversity impacts derived from our operations.
- b. Inform our employees about the importance and benefits of protecting and conserving biodiversity in our properties and areas of influence.
- c. Collaborate with external organizations and government agencies to conserve, restore and sustainably use areas of ecological importance.
- d. Incorporate the value of ecosystems and biodiversity in the planning of our portfolio.

# Social Dimension.

- a. Operate within a framework of social responsibility and good corporate citizenship.
- b. Collaborate in the generation of positive social dynamics among our stakeholders.

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- c. Support initiatives that have a positive impact on the communities where we have a presence.
- d. Take appropriate measures to ensure that people with disabilities have access to our properties and services on equal basis to others.

### Human rights.

- a. Support and respect internationally proclaimed fundamental human rights and avoid being complicit in their violation.
- b. Respect diversity and promote equal opportunities.

### Labor Practices.

- a. Pay a living wage to our employees, ensuring equal remuneration rates for work of equal value for both men and women.
- b. Avoid working hours that exceed legal or agreed limits and that could negatively impact on employees' health and well-being.
- c. Grant employees the number of paid leave days they are entitled to each year, as defined by labor laws and company policies, without affecting their wages or social protection benefits.
- d. Promote a working environment that contributes to improving our associates' quality of life.
- e. Support the elimination of all forms of forced labor and the abolition of child labor.
- f. Foster employment integration of people with disabilities.
- g. Develop the competencies of employees to promote individual and group effectiveness.
- h. Train our employees in the principles of quality, occupational health and safety, cybersecurity, environment, climate change and social responsibility, to encourage our sustainable development.

# Occupational health and safety.

- a. Provide safe and healthy workplaces to prevent work-related injuries and ill health.
- b. Comply with relevant international agreements and any others that the organization voluntarily subscribes to regarding occupational health and safety.
- c. Continuously improve our performance in occupational health and safety.
- d. Establish and prioritize objectives and mitigation plans to prevent occupational risks that will enable us to achieve our target of zero work accidents and zero occupational diseases.
- e. Eliminate hazards and minimize occupational health and safety risks.
- f. Encourage the consultation and participation of employees in occupational health and safety issues.

# Local Communities.

- a. Contribute to the socioeconomic development of the communities surrounding our operations.
- b. Identify local stakeholders and vulnerable groups in the communities where we operate and involve them in the development of our engagement strategy.
- c. Provide local stakeholders with mechanisms to submit complaints or grievances.

# Stakeholder Engagement.

- a. Adopt a systematic approach to stakeholder engagement, including local stakeholders.
- b. Strengthen relationships, prevent reputational risks and foster smooth collaboration with relevant individuals and organizations.
- c. Develop partnerships that promote the exchange of knowledge with our peers and other industry players, as well as the coordination of capacities, means and resources to strengthen the economic, social and environmental performance of all parties involved.
- d. Actively participate in the dissemination of sustainable principles and best practices, to promote environment care, social commitment, and prosperity generation.

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